



BOOKING INFORMATION

MAKING A BOOKING

Your holiday price

Includes:

- A. Accommodation as confirmed for the duration of the holiday.
- B. Three meals a day when in resort (breakfast, afternoon tea and evening 3-course meal) with complimentary wine and coffee at dinner.
- C. All resort taxes.
- D. The services of Chalet Koala resort staff.
- E. Full use of Chalet's amenities.

Does not include:

- A. Chalet Koala holiday insurance.
- B. The cost of return travel from home to Chalet Koala.
- C. Lift pass, equipment hire and ski lessons.
- D. Room supplements for reduced occupancy.
- E. Child care.
- F. Tea and evening meal on Chalet Koala staff's day off.
- G. Airport transfers.

WINTER TARIFF 2003-2004

Week commencing Saturday

Dec				Jan			
6	13	20	27	3	10	17	24
£300	£425	£375	£400				

Feb			Mar			Apr		
7	14	21	6	13	20	3	10	17
£400	£425	£400	£350			£300		

- LOW Season
- MID Season
- HIGH Season

RESERVATION

Direct reservation

Once you have chosen your holiday date, please confirm with our reservations department that the chalet is available, then ask them to reserve your holiday.

Deposit

You can pay the deposit of £90 per person (£50 for infants), plus insurance premiums, by cheque. You must then send us the booking form to arrive at our office no more than 4 days later. Alternatively, you can ask us to hold the holiday for up to 4 days so that you may forward a cheque with the booking form. The booking is automatically cancelled if we have not received the deposit within 4 working days.

Insurance

Once we have received the insurance premium, the cancellation cover becomes effective.

Confirmation

A confirmation invoice will normally be sent to you within 14 days, but during the peak booking periods there can be delays.

Balance

Your full balance is due ten weeks before the holiday start date. No further invoices or reminders are forwarded and failure to pay on time could result in the automatic cancellation of your holiday and forfeiture of your deposit. In order to qualify for a party leader discount, all money due on the booking is to be paid on one cheque.

Late bookings

If you book within 10 weeks of your departure date, the full holiday cost must be paid immediately.

